

都道府県	prefectures	担当部署	Crime victim consultation desk	Consultation support	telephone number	email address
北海道	Hokkaido	北海道被害者相談室 (公益社団法人北海道家庭生活総合カウンセリングセンター)	Hokkaido Victim Counseling Center	Monday to Friday (Excluding public holidays and New Year holidays) 10:00~16:00	011-232-8740	
青森県	Aomori	交通・地域社会部地域生活文化課	Transportation and Community Affairs Department Community Life Culture Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	017-734-9232	kotsu-chiiki@pref.aomori.lg.jp
岩手県	Iwate	復興防災部消防安全課	Reconstruction and Disaster Prevention Department Fire Safety Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	019-629-6871	AJ0010@pref.iwate.jp
宮城県	Miyagi	環境生活部共同参画社会推進課安全・安心まちづくり推進班	Environment and Lifestyle Department, Joint Participation Society Promotion Division, Safe and Secure City Development Promotion Team	Monday to Friday (Excluding public holidays and New Year holidays) 9:00~12:00 13:00~17:00	022-211-3783	kyoshas@pref.miyagi.lg.jp
秋田県	Akita	生活環境部県民生活課	Department of Living Environment, Citizens' Lifestyle Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	018-860-1522	kotsu@mail2.pref.akita.jp
山形県	Yamagata	防災くらし安心消費生活・地域安全課	Disaster Prevention and Living Safety Department, Consumer Affairs and Community Safety Division	Monday to Friday (Excluding public holidays) 8:30~17:15	023-630-3047	yshohianzen@pref.yamagata.jp
福島県	Fukushima	生活環境部男女共生課	Living Environment Department Gender Equality Division	Monday to Friday (Excluding public holidays) 8:30~17:15	024-521-8718	danjo@pref.fukushima.lg.jp
茨城県	Ibaraki	県民生活環境部 生活文化課安全なまちづくり推進室	Prefectural Citizens' and Environment Department, Life and Culture Division, Safe City Development Promotion Office	Monday to Friday (Excluding public holidays and New Year holidays) 9:00~16:00 (12:00~13:00を除く)	029-301-7830	seibun6@pref.ibaraki.lg.jp
栃木県	Tochigi	生活文化スポーツ部くらし安全安心課	Department of Life, Culture and Sports, Safety and Security Division	Monday to Friday (Excluding public holidays) 8:30~17:15	028-623-2154	kurashi@pref.tochigi.lg.jp
群馬県	Gunma	生活こども部生活こども課	Department of Life and Children's Affairs, Life and Children's Affairs Division	Monday to Friday (Excluding public holidays) 8:30~17:15	027-226-2906	seikatsuka@pref.gunma.lg.jp
埼玉県	Saitama	県民生活部防犯・交通安全課	Citizen Life Department, Crime Prevention and Traffic Safety Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	048-710-5036	a2950-04@pref.saitama.lg.jp
千葉県	Chiba	環境生活部くらし安全推進課防犯対策推進室	Environment and Lifestyle Department, Life Safety Promotion Division, Crime Prevention Promotion Office	Monday to Friday (Excluding public holidays) 9:00~17:00	043-223-2267	
東京都	Tokyo	犯罪被害者等のための東京都総合相談窓口 (公益社団法人被害者支援都民センター)	Tokyo Metropolitan Government General Consultation Center for Crime Victims	Monday Thursday Friday(Excluding public holidays and New Year holidays) 9:30~17:30 TuesdayWednesday(Excluding public holidays and New Year holidays) 9:30~19:00	03-3222-9050	
神奈川県	Kanagawa	かながわ犯罪被害者サポートステーション	Kanagawa Crime Victim Support Station	Monday to Saturday (Excluding public holidays and New Year holidays) 9:00~17:00	045-311-4727	https://www.pref.kanagawa.jp/docs/f5g/cnt/f4181/p12669.html
新潟県	Niigata	総務部県民生活課	General Affairs Department, Citizen Life Section	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	025-280-5249	ngt010230@pref.niigata.lg.jp
富山県	Toyama	生活環境文化部県民生活課	Department of Living Environment and Culture, Citizens' Lifestyle Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	076-444-4554	
石川県	Ishikawa	生活環境部生活安全課	Living Environment Department Life Safety Division	Monday to Friday (Excluding public holidays) 8:30~17:45	076-225-1387	seian-k@pref.ishikawa.lg.jp
福井県	Fukui	防災安全部県民安全課	Disaster Prevention and Safety Department, Prefectural Safety Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	0776-20-0730	higaisoudan@pref.fukui.lg.jp
山梨県	Yamanashi	県民生活部県民生活安全課 人権・生活安全担当	Citizen Life Department, Citizen Life Safety Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	055-223-4180	
長野県	Nagano	県民文化部人権・男女共同参画課	Human Rights and Gender Equality Division, Citizens and Culture Department	Monday to Friday (Excluding public holidays) 9:00~17:00	026-235-7106	n-jinken@pref.nagano.lg.jp
岐阜県	Gifu	県民生活相談センター	Prefectural Citizens' Consultation Center	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:00	058-277-1001	
静岡県	Shizuoka	くらし・環境部県民生活局 くらし交通安全課くらし安全班	Department of Living and Environment, Citizens' Lifestyle Bureau	Monday to Friday (Excluding public holidays and New Year holidays) 9:00~17:00	054-221-3220	kurashi-kotsu@pref.shizuoka.lg.jp
愛知県	Aichi	防災安全局県民安全課	Disaster Prevention and Safety Bureau, Prefectural Citizens Safety Division	Monday to Friday (Excluding public holidays and New Year holidays) 9:00~17:15	052-954-7545	
三重県	Mie	環境生活部くらし・交通安全課	Environment and Lifestyle Department, Lifestyle and Traffic Safety Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	059-224-2664	anzen@pref.mie.lg.jp
滋賀県	Shiga	滋賀県犯罪被害者総合窓口 (公益社団法人おつみ犯罪被害者支援センター)	Shiga Prefecture Crime Victims General Office	Monday to Friday (Excluding public holidays and New Year holidays) 10:00~16:00	077-525-8103	npoovsc@yahoo.co.jp
京都府	Kyoto	文化生活部安心・安全まちづくり推進課	Cultural Life Department, Safe and Secure City Development Promotion Division	Monday to Friday (Excluding public holidays) 8:30~17:15	075-414-5700	anshinmachi@pref.kyoto.lg.jp
大阪府	Osaka	政策企画部危機管理室治安対策課	Policy Planning Department, Crisis Management Office, Public Safety Measures Division	Monday to Friday (Excluding public holidays and New Year holidays) 9:00~18:00	06-6944-7506	chiantaisaku@sbox.pref.osaka.lg.jp
兵庫県	Hyogo	県民生活部くらし安全課	Prefectural Citizens' Affairs Department, Living Safety Division	Monday to Friday (Excluding public holidays and New Year holidays) 9:00~17:00	078-360-0783	
奈良県	Nara	地域創造部人権施策課	Human Rights Policy Division, Regional Creation Department	Monday to Friday 8:30~17:15	0742-27-8726	
和歌山県	Wakayama	環境生活部生活局県民生活課	Citizens' Lifestyle Division, Lifestyle Bureau, Environment and Lifestyle Department	Monday to Friday (Excluding public holidays) 9:00~17:45	073-441-2350	e0313001@pref.wakayama.lg.jp
鳥取県	ChiYa	生活環境部犯罪被害者総合サポートセンター	Department of Public Safety and Environment, Crime Victims Support Center	Monday to Friday (Excluding public holidays and New Year holidays) 9:00~17:00	0120-00-0325	hanzai-higai@pref.tottori.lg.jp
島根県	Shimane	環境生活部環境生活総務課消費とくらしの安全室	Environment and Lifestyle Department, Environment and Lifestyle General Affairs Division, Consumer and Lifestyle Safety Office	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	0852-28-7830	shohishitsu@pref.shimane.lg.jp
岡山県	Okayama	県民生活部くらし安全安心課	Prefectural Citizens' Affairs Department, Living Safety and Security Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	086-226-7259	
広島県	Hiroshima	広島県環境県民局県民活動課 (相談対応電話:公益社団法人広島被害者支援センター)	Hiroshima Prefectural Government, Environment and Citizens Affairs Bureau, Citizens Activities Division	Monday to Saturday (Excluding holiday, 8/13~8/16, 12/28~1/4) 9:00~17:00	082-544-1110	
山口県	Yamaguchi	環境生活部県民生活課	Environment and Lifestyle Department, Citizens' Lifestyle Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	083-933-2619	chiangyoumu@pref.yamaguchi.lg.jp
徳島県	Tokushima	危機管理部消費者政策課	Crisis Management Department Consumer Policy Division	Monday to Friday(Excluding public holidays and New Year holidays) 9:30~16:00(正午~13:00を除く)	088-621-2287	shohishaisakuka@pref.tokushima.lg.jp

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香川県	Kagawa	危機管理総局暮らし安全安心課	Crisis Management Bureau, Living Safety and Security Division	Monday to Friday(Excluding public holidays and New Year holidays) 8:30~17:15	087-832-3233	kurashi@pref.kagawa.lg.jp
愛媛県	Ehime	県民環境部県民生活局県民生活課	Prefectural Citizens and Environment Department, Prefectural Citizens' Lifestyle Bureau, Prefectural Citizens' Lifestyle Division	Monday to Friday(Excluding public holidays and New Year holidays) 8:30~17:15	089-912-2336	kenminseikatsu@pref.ehime.lg.jp
高知県	kochi	文化生活部県民生活課	Cultural Life Department, Citizen Life Section	①Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15 ②Monday to Friday (Excluding public holidays and New Year holidays) 9:00~12:00 13:00~16:00	①088-823-9319 (General support for crime victims, etc.) ②088-823-9340 (Crime victim support consultation)	141601@ken.pref.kochi.lg.jp
福岡県	Fukuoka	福岡犯罪被害者総合サポートセンター (公益社団法人福岡犯罪被害者支援センター)	Fukuoka Crime Victims Comprehensive Support Center	Monday to Friday (Excluding public holidays and New Year holidays) 9:00~16:00	092-409-1356 093-582-2796 0942-39-4416 0948-28-5759	
佐賀県	Saga	県民環境部暮らしの安全安心課	Prefectural Citizens and Environment Department, Living Safety and Security Division	Monday to Friday(Excluding public holidays and New Year holidays) 8:30~17:15	0952-25-7060	kurashianzen@pref.saga.lg.jp
長崎県	Nagasaki	県民生活環境部交通・地域安全課	Prefectural Citizens' and Environment Department, Traffic and Community Safety Division	Monday to Friday (Excluding public holidays) 9:00~17:45	095-895-2316	s16040@pref.nagasaki.lg.jp
熊本県	Kumamoto	環境生活部県民生活局暮らしの安全推進課	Environment and Lifestyle Department, Citizens' Lifestyle Bureau, Life Safety Promotion Division	Monday to Friday (Excluding public holidays and New Year holidays) 8:30~17:15	096-333-2293	
大分県	Oita	生活環境部県民生活・男女共同参画課 (消費生活・男女共同参画プラザ)	Department of Living Environment, Citizen Life and Gender Equality Division	Monday to Friday (Excluding public holidays) 8:30~17:15	097-534-2062	a13040@pref.oita.lg.jp
宮崎県	Miyazaki	総合政策部人権同和对策課	Human Rights and Dowa Policy Division, General Policy Department	Monday to Friday (Excluding public holidays) 8:30~17:15	0985-26-7067	jinkendowataisaku@pref.miyazaki.lg.jp
鹿児島県	kagoshima	総務部男女共同参画局暮らし共生協働課	General Affairs Department, Gender Equality Bureau, Living and Coexistence Division	Monday to Friday (Excluding public holidays) 8:30~17:15	099-286-2523	
沖縄県	Okinawa	沖縄県犯罪被害者等支援総合窓口 (公益社団法人沖縄被害者支援ゆいセンター)	Okinawa Prefecture Crime Victim Support Center	Monday to Friday (Excluding public holidays) 9:00~17:00 (Excluding 12:00~13:00)	098-866-4115	

※There may not be someone who speaks your language. This list is compiled by the National Victim Support Network.